

Product Registration

For complete peace of mind,
extend your warranty!

see details inside

Now you can
register on the Web!

<http://warranty.apc.com>

enter key code: **q437x**

APC®

Legendary Reliability®

*APC encourages all customers to register their APC products.
However, failure to do so will not diminish rights to warranty.

How to register your product:

1 NEW OPTION

Visit the APC Web site and use APC's fast and easy online registration:



http://warranty.apc.com
enter key code: q437x

2 Or fill out the information below and fax to: (401) 789-3710

3 Or mail this postage paid card to APC

APC PRODUCT REGISTRATION FORM

All information must be completed.

Mr. Mrs. Ms.

First Name _____

Last Name _____

Job Title _____

Company Name _____

Mailing Address _____

City _____

State/Province _____

Zip/ Postal Code _____

Country _____

Phone _____

Fax _____

E-mail Address _____

APC model purchased :



Model # _____
Serial # _____

APC Model # _____

APC Serial # _____

Date Purchased / / year
month day year

Purchased From _____

City _____

State /Province _____ Country _____

How did you first hear about APC?

- Advertising - Magazine/
Newspaper
- Catalog
- PC manufacturer
- Advertising - TV/Radio
- Trade show
- Consultant
- Reseller/Dealer/Salesperson
- Store display
- Editorial/Article
- Relative/Friend/Co-worker
- Internet
- Other _____

What type of equipment are you protecting with this APC product? (check all that apply)

- Server
- VoIP equipment
- Stand-alone personal computer
- Networking equipment (i.e. router, hub)
- Networked personal computer
- Telecom equipment (i.e. PBX, KEY system)
- Laptop
- Modem/Telephone
- NT/RISC Workstation
- Point of sale equipment
- Midrange system
- Medical/Lab equipment
- External storage (i.e. SAN, NAS)
- Audio/Video entertainment systems
- Fax machine
- Industrial equipment
- Printer
- Other equipment _____

Decision to purchase this product was based on:

(check all that apply)

- Dealer recommendation
- Review/Editorial
- Advertising
- Company/Dept. standard
- Past use of APC product
- Product warranty
- Relative/Friend/Co-worker
- Equipment protection policy
- PC manufacturer
- Company reputation
- Price
- Product availability
- Product features/
Specifications
- Other _____

Which of the following features were important to you when choosing this APC product? (check the three most important)

- Appearance/Shape
- USB Connectivity
- Automatic Voltage Regulation (AVR)
- Serial Connectivity
- Battery backup runtime
- SmartSlot expansion bay
- Data recovery services
- SNMP capable
- Ergonomic design
- Software features
- Front panel/ Indicator displays
- Unattended OS/ Application shutdown
- Number of outlets
- Output waveform
- Power capacity/V/A Watt rating
- Price
- Redundant design
- Reliability
- Size/Weight
- Software included with UPS
- Power line surge protection
- Ethernet surge protection
- Phone line surge protection
- Cable/DSS surge protection
- User-replaceable batteries
- No specific features
- Other _____

From what type of store did you purchase this APC product?

- Computer products dealer
- Mass merchant/Retail store
- Value added reseller (VAR)
- Power specialist
- Mail order catalog
- Computer manufacturer
- Computer superstore
- Internet retailer (e-tailer)
- Warehouse club
- Direct from APC
- Office superstore
- Other _____

Was this product purchased and installed as part of the original system?

- Yes
- No

Where will this APC product be used?

- Data center
- Laboratory
- Wiring closet
- Retail store
- Home
- School/University/Library
- Office
- Hospital/Medical facility
- Home office
- Factory
- Other _____

Which best describes your company's primary activity at this location:

- Communications/Broadcasting/Publishing
- Consulting
- Education
- Engineering/Architecture/Construction
- Finance/Banking/Accounting/Insurance/Real estate
- Government/Military
- Health/Medical
- Legal services
- Manufacturing/Industrial
- Research/Development
- Computer reseller/Distributor/Wholesaler
- Other reseller/Distributor/Wholesaler
- Other service industry
- Not applicable
- Other _____

How many employees at your company?

- 100 or less
- More than 1,000
- 101-1,000
- Not applicable

Which of the following best describes the job or position of the person who decided to purchase this product?

- Accountant/Banker /Financial Analyst
- Administrative Staff
- Art Director/Graphic Designer
- Chairman/President/Owner/Partner
- Consultant/Advisor
- CFO/Controller/Treasurer
- Data Comm./Telecom Manager
- Editor/Writer
- Educator
- Engineer/Scientist/Programmer Analyst
- LAN/Network Manager
- LAN/Network Staff
- MIS/DP Manager
- Professional (Doctor/Lawyer/Architect)

What type of equipment are you protecting with this APC product? (check all that apply)

1. Server
 2. Stand-alone personal computer
 3. Networked personal computer
 4. Laptop
 5. NT/RISC Workstation
 6. Midrange system
 7. External storage (i.e. SAN, NAS)
 8. Fax machine
 9. Printer
 10. Scanner
11. VoIP equipment
 12. Networking equipment (i.e. router, hub)
 13. Telecom equipment (i.e. PBX, KEY system)
 14. Modem/Telephone
 15. Point of sale equipment
 16. Medical/Lab equipment
 17. Audio/Video entertainment systems
 18. Industrial equipment
 19. Other equipment _____

If using this product with computer or network equipment, which brand(s) of computer or network hardware do you protect with this APC product? (check all that apply)

- | | | | |
|---------------------------------------|--|--|---|
| 1. <input type="checkbox"/> 3-Com | 9. <input type="checkbox"/> EMC | 17. <input type="checkbox"/> Lucent | 25. <input type="checkbox"/> Sony |
| 2. <input type="checkbox"/> Acer | 10. <input type="checkbox"/> Fujitsu Siemens | 18. <input type="checkbox"/> Micron | 26. <input type="checkbox"/> Sun |
| 3. <input type="checkbox"/> Apple | 11. <input type="checkbox"/> Gateway | 19. <input type="checkbox"/> NEC/Packard Bell | 27. <input type="checkbox"/> Toshiba |
| 4. <input type="checkbox"/> Avaya | 12. <input type="checkbox"/> Hitachi | 20. <input type="checkbox"/> Netgear | 28. <input type="checkbox"/> Unisys |
| 5. <input type="checkbox"/> Cisco | 13. <input type="checkbox"/> HP/Compaq | 21. <input type="checkbox"/> Network Appliance | 29. <input type="checkbox"/> Non-branded |
| 6. <input type="checkbox"/> Dell | 14. <input type="checkbox"/> IBM | 22. <input type="checkbox"/> Nortel Networks | 30. <input type="checkbox"/> Non-computer |
| 7. <input type="checkbox"/> D-Link | 15. <input type="checkbox"/> Inter-Tel | 23. <input type="checkbox"/> Silicon Graphics | 31. <input type="checkbox"/> Other _____ |
| 8. <input type="checkbox"/> eMachines | 16. <input type="checkbox"/> Linksys | 24. <input type="checkbox"/> SNAP Appliance | |

If using this product with a computer, what type of hardware are you protecting with this APC product? (check all that apply)

- | | | | |
|--|---|---|---|
| 1. <input type="checkbox"/> Intel X86/
Pentium Series | 4. <input type="checkbox"/> Intel Itanium | 8. <input type="checkbox"/> Sparc | 12. <input type="checkbox"/> Not applicable |
| 2. <input type="checkbox"/> AMD X86 | 5. <input type="checkbox"/> Mac G3 | 9. <input type="checkbox"/> AS/400/Mini | 13. <input type="checkbox"/> Other _____ |
| 3. <input type="checkbox"/> Cyrex | 6. <input type="checkbox"/> Mac G4 | 10. <input type="checkbox"/> Power PC | |
| | 7. <input type="checkbox"/> iMac | 11. <input type="checkbox"/> Alpha | |

If you purchased an APC UPS, what type of interface device or software do you use with this UPS?

- | | | |
|--|---|--|
| 1. <input type="checkbox"/> PowerChute® Business Edition | 7. <input type="checkbox"/> APC Shutdown Manager | 12. <input type="checkbox"/> Interface Cable |
| 2. <input type="checkbox"/> PowerChute® Personal Edition | 8. <input type="checkbox"/> APC Enterprise Manager | 13. <input type="checkbox"/> None |
| 3. <input type="checkbox"/> PowerChute® plus | 9. <input type="checkbox"/> APC InfraStruXure Manager | 14. <input type="checkbox"/> Other _____ |
| 4. <input type="checkbox"/> PowerChute® Inventory Manager | 10. <input type="checkbox"/> SNMP Agent | |
| 5. <input type="checkbox"/> PowerChute® Network Shutdown | 11. <input type="checkbox"/> Power Management Extensions-Win 98 | |
| 6. <input type="checkbox"/> Web SNMP/Network Management Card | | |

If using this product with a computer, which operating system is used on the computers that are protected by this APC product? (check all that apply)

- | | | | |
|--|---|--|---|
| 1. <input type="checkbox"/> Windows 95 | 6. <input type="checkbox"/> Windows XP | 11. <input type="checkbox"/> SCO Unix | 16. <input type="checkbox"/> UNIXWARE |
| 2. <input type="checkbox"/> Windows 98 | 7. <input type="checkbox"/> Mac OS | 12. <input type="checkbox"/> Red Hat Linux | 17. <input type="checkbox"/> OS/2 |
| 3. <input type="checkbox"/> Windows Me | 8. <input type="checkbox"/> Novell Netware | 13. <input type="checkbox"/> HP-UX | 18. <input type="checkbox"/> Other Linux |
| 4. <input type="checkbox"/> Windows NT | 9. <input type="checkbox"/> Solaris/Sun OS (on Sparc) | 14. <input type="checkbox"/> AIX | 19. <input type="checkbox"/> Other Unix |
| 5. <input type="checkbox"/> Windows 2000 | 10. <input type="checkbox"/> Solaris (on Intel) | 15. <input type="checkbox"/> Tru64 | 20. <input type="checkbox"/> Not applicable |
| | | | 21. <input type="checkbox"/> Other _____ |

990-0001F

5. Consultant/Advisor
 6. CFO/Controller/Treasurer
 7. Data Comm./Telecom Manager
 8. Editor/Writer
 9. Educator
 10. Engineer/Scientist/Programmer Analyst
 11. LAN/Network Manager
 12. LAN/Network Staff
 13. MIS/DP Manager
 14. Professional (Doctor/Lawyer/Architect)
 15. System Support
 16. Facilities Manager/Staff
 17. Purchasing Manager/Staff
 18. Manager/Supervisor (not listed above)
 19. Not applicable
 20. Other _____

How are we doing?

Please provide comments on APC products and/or service.
 If you have a question that requires a response, please visit:
<http://www.apc.com/support>

NOW, Extend your warranty!



YES!

I would like to purchase an extended warranty. For details call

1-800-800-4APC

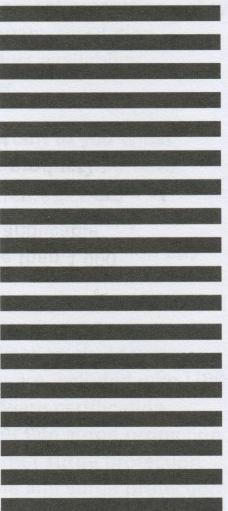
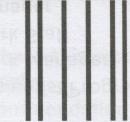


APC has won more than
 150 awards for performance
 and reliability.

APC

Legendary Reliability®

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 36

WEST KINGSTON RI

POSTAGE WILL BE PAID BY ADDRESSEE

AMERICAN POWER CONVERSION
ATTENTION CRC: q437x
132 FAIRGROUNDS RD
PO BOX 278
WEST KINGSTON RI 02892-9906



Now register online!

HERE'S HOW:

- Visit the APC Web site and go to:

<http://warranty.apc.com>

ENTER KEY CODE: **q437x**

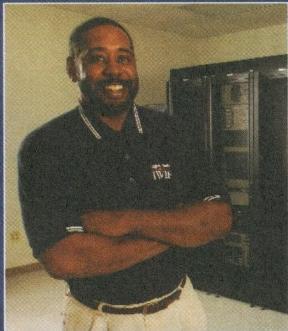
OR

- Fill out the registration information and fax to: **(401) 789-3710**

OR

- Fill out the registration information and mail this postage paid card
(refold and seal at top - NO STAPLES PLEASE)

Register your APC equipment today!



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